

FWaaS

Firewall as a Service

The days of a firewall being a glorified router are behind us

As the cyber landscape continues to evolve, it is more important than ever to ensure you have multiple layers of security between you and the outside world. The foundation of any good security strategy starts at the perimeter with a securely monitored and maintained firewall. FWaaS offers peace of mind that comes with world-class security and support at an affordable monthly price. Our highly certified network and security engineers will proactively monitor and manage all aspects of your firewall giving you the time to focus on your business.

Why FWaaS?

- Security, business continuity, and peace of mind knowing your firewall is in the hands of the experts
- See once, prevent for all - global changes made across customer base when threats are identified
- Configuration safety with daily backups ensures you won't get caught in a disaster
- Complete visibility and speedy resolution through our enterprise grade Global Management System (GMS)
- Proactive management, monitoring, and remediation on hardware health and traffic anomalies
- Unlimited access to our team for help with your firewall
- OPEX expenditure with little to no up-front cost

What's Included?

- Proactive responses to alerts by our Network Operations Center (NOC)
- Unlimited access to NOC and helpdesk for related items
- Configuration and management of the SonicWALL CGSS Bundle (intrusion prevention, Gateway Anti-Virus, Anti-Spyware, Content Filtering and Capture ATP)
- Firmware upgrades based on HPN supported version(s)
- Daily configuration backups
- Executive reporting
- Next business day replacement once hardware has been identified as the issue
- Midterm hardware upgrade available after 24 months to accommodate growing needs. Billing, including installation and new 3-year agreement, will be adjusted to reflect the new agreement