

DRaaS

Disaster Recovery as a Service

Don't let downtime slow your business down

Downtime is a fact of life and can bring your business operations to a screeching halt. Every business needs a disaster recovery strategy to keep critical systems up and running when disaster hits. When downtime strikes, a fully replicated instance of your environment can be deployed locally, in the cloud, or hybrid with just the click of a few buttons.

What is DRaaS?

Disaster Recovery as a Service (DRaaS) is powered by state-of-the-art technology and the expertise of trusted BDR Engineers in the Network Operations Center (NOC) at High Point Networks. The NOC delivers a fully-managed service helping businesses reduce costs by ensuring you are 'Always Connected.'

With DRaaS, your primary production environment will be continuously replicated to a local appliance and two highly secure cloud data centers.

DRaaS Included Items

- Hardware Independent Restore on Virtualization
- Inverse Chain Technology
- Instant Virtualization
- Ransomware Detection
- Backup Insights
- Hybrid Virtualization
- Advanced Screenshot Verification
- End-to-End Encryption

Benefits of DRaaS

- ✓ 24/7 backup monitoring and remediation on certain triggers
- ✓ Dedicated/unlimited access to HPN support desk for covered equipment and services
- ✓ Custom DR Planning with semi-annual review
- ✓ Daily DR testing via advanced screenshot verification
- ✓ Remediation of failed backup jobs
- ✓ Recovery of images or files
- ✓ Access to HPN validated software updates
- ✓ Overnight Priority 1 Issues, Priority 2-4 issues are covered next business day
- ✓ Seed drive for initial cloud backup (if >1TB and low bandwidth)
- ✓ HPN facilitation of RMA process per manufacturer SLA and installation of the RMA hardware