

DCaaS

Data Center as a Service

Your servers are the heart of your IT infrastructure

As IT demands grow, server management becomes more costly and complex. Inadequate server management can lead to unexpected costs, data security risks, underutilized assets, and availability issues that can bring business to a screeching halt. In addition to growing demands, the challenges associated with attracting, training, and retaining staff with the sufficient knowledge to maintain these environments creates a business vulnerability.

What is DCaaS?

As your trusted partner, High Point Networks is here to help with Data Center as a Service (DCaaS). DCaaS allows you to place these critical assets in the hands of our experienced systems engineers who are constantly monitoring and maintaining your data center from our Network Operations Center (NOC).

Leave behind the performance issues, abandoned servers, and worry. Managing your assets and stress just became easier. DCaaS offers you peace of mind knowing that your unique server assets will be 'Always Connected.'

Why DCaaS?

Event and performance monitoring and reporting: Our subject matter experts (SMEs), automated tools, and proven processes track hardware, operating systems, and applications. **Incident and problem management:** we'll quickly resolve server incidents using a variety of best practices and proven tools. **System operations and change management:** regular operation changes increase successful configurations, optimize operations, and minimize risk. **Security, compliance, and configuration management:** our SMEs establish documented server configurations to comply with regulations and risk management. **Server utilization, resilience, and optimization:** performance monitoring and reporting optimizes server capacity, availability, and security.

Benefits of DCaaS

Lower Costs

- ✓ Reduce spending on Routine IT administration & reactive tasks
- ✓ Avoid wasted resources on stray, unnecessary servers
- ✓ Lessen overall costs for IT processes

Reduced Risk

- ✓ Benefit from repetition of best practices and processes for IT administration
- ✓ Gain a more stable and secure server infrastructure
- ✓ Achieve an IT infrastructure that responds to your evolving business needs

Better Business Focus

- ✓ Focus less on your servers and more on driving your organizational goals
- ✓ Leverage your server infrastructure to generate real-business results
- ✓ Avoid unexpected cost and downtime