

BaaS

Backup as a Service

Cost effective backup solution with local support you can count on.

Get Peace of Mind. Backup Your Data.

Backup as a Service (BaaS) provides peace of mind using a highly secure, readily available, and flexible solution to protect your data onsite and offsite. We provide the monitoring and technical services to assure complete data backup. We understand that the security and availability of your data is imperative to your success.

What is BaaS?

BaaS replaces the traditional backup solutions that require expensive software, support services, local servers, disk arrays, and tape libraries with a service that runs on an enterprise backup platform. A monthly predictable cost makes planning and forecasting your budget easier. We offer flexibility to scale up or down to find your business's sweet spot of performance and IT budget.

Why BaaS?

- ✓ 24/7 monitoring and remediation by certified engineers and BDR specialists
- ✓ Customized scheduling to meet your specific needs
- ✓ Georedundancy of your data with copies both onsite and offsite
- ✓ Enterprise technologies that put emphasis on security and quality

HPN Backup Service Levels

	Veeam SaaS License Rental	Veeam SaaS with HPN Offsite Storage	BaaS Fully Managed
Veeam Licensing	X	X	X
Custom notifications/alerts to one or more customer contacts	X	X	X
Access to software and licensing updates	X	X	X
Local backup target hardware	Optional	Optional	X
Maintenance and management of HPN cloud storage environment		X	X
Offsite storage hosted by HPN		X	X
Quarterly cloud storage capacity review		X	X
Backup job monitoring and remediation by HPN			X
Recovery of images/files			X
Manual data validation			X
Customized backup job creation & scheduling			X
RMM agent status management			X